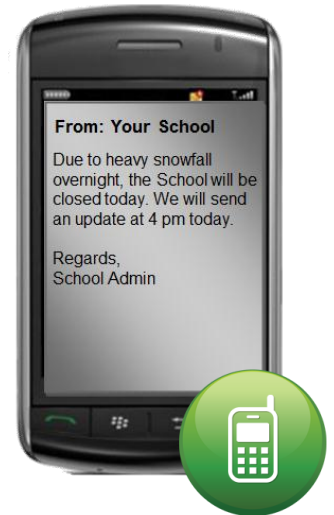


ClarionCall is your school's new Parent Communication Service. This service allows your school to contact you in the event of last minute changes to the school day which need communicating to multiple parents quickly and accurately.

There are three types of message you could receive:

1 Text Message

- A simple written message can be composed and sent by a member of staff.
- Your text message will appear as in the image:
 - The 'from' box will show the name of your school to confirm sender
- All you need to do is read it— there is no need to reply as this is purely a broadcast message.



2 E-Mail Message

- To avoid receiving an excessive number of text messages, the school will use email for news and events more than a day or two in the future.
- Your e-mail will appear as in the image:
 - The school name will appear in the 'from' box to confirm sender
 - Information at the bottom of the e-mail will detail your ability to reply to the message— the messages are often notification-only

If you are not reliably receiving school e-mails, please Whitelist @myclarioncall.co.uk in your email system.

Alternatively goto: www.clarioncall.co.uk/whitelist



3 Voice Message

- A member of staff will record a voice message.
- A text message will be automatically generated and sent to inform you that there is a message waiting.
- Your message will appear as in the image:
- The 'from' box shows the name of your school to confirm sender
- The message itself includes the school name and specific group (for example, Choir or Year 4) that the voice message concerns
- Simply dial the number indicated.

